

I. PREAMBLE

- 1. This document sets forth the terms and conditions for access and use of the website, hereinafter referred to as "General Terms and Conditions".
- 2. Each User, as soon as he/she starts to use the website, is obliged to read, obey and accept the General Terms and Conditions, without limitations and reservations.
- 3. If you do not agree with all the General Conditions, you must stop using the website and leave it immediately.
- 4. Unauthorized use of the website content, works or information, as well as unauthorized reproduction, retransmission or other use of any element of the website is prohibited, as such action may violate, among other things, copyrights.
- 5. The owner of the website is: CONCEPT PM SP. Z O.O., with its registered office at Dereniowa 5c Street in Warsaw, and mailing address at Szobera 5/6b Street in Warsaw, registered in the register of entrepreneurs, kept by the District Court in: CAPITAL CITY WARSAW, 13TH COMMERCIAL OF THE NATIONAL COURT REGISTER, entry: 2019-10-09, Commercial Division, under NCR number: 0000807912, TAX number: 9512491922, e-mail address: biuro@konceptzieleni.com.pl.

II. DEFINITIONS

- 1. **APPLICABLE LAW** For the purpose of implementing the General Terms and Conditions, Polish law shall apply:
- 2. INTERNET WEBSITE a tool called: https://konceptzieleni.com.pl, used to provide electronic services;
- 3. USER a natural person, a legal person or an organizational unit without legal personality legal entity, which is granted legal capacity by law, using the electronic services available on the website;
- 4. TERMS and CONDITIONS a set of all provisions of, among others, these General Terms and Conditions, privacy policy rules, cookies, and any other terms and conditions, located on the website, which relate to specific features, functions or promotions, as well as customer service;
- 5. The OWNER The entity providing this website, namely; CONCEPT PM SP. Z O.O., with its registered office at Dereniowa 5c Street in Warsaw, and mailing address at Szobera 5/6b Street in Warsaw, registered in the register of entrepreneurs, kept by the District Court in: CAPITAL CITY WARSAW, 13TH COMMERCIAL OF THE NATIONAL COURT REGISTER, entry: 2019-10-09, Commercial Division, under NCR number: 0000807912, TAX number: 9512491922, e-mail address: biuro@konceptzieleni.com.pl.

III. SCOPE OF TERMS AND CONDITIONS

- 1. The owner shall provide access to the content of the website in accordance with the following General Terms and Conditions.
- 2. The content and data published on the website are for the information of interested parties and may be used for informational purposes only.
- 3. Users may use access and services offered on the website, subject to prior agreement to the General Terms and Conditions.

IV. RULES OF USE OF THE WEBSITE

- 1. The website is supported by all kinds of web browsers. No special characteristics of the User's terminal device are required.
- 2. Upon acceptance of the Terms and Conditions, the User shall have the right to view, copy, print and distribute, without altering the content, the content of this website, provided that:
 - a) The content will be used for informational, non-commercial purposes only;
 - b) Any copy made will include copyright information or details of the author of the content.
- 3. It is prohibited to use and copy software, processes and technologies that are part of the website website
- 4. Users may use the website only in compliance with the provisions of the Law of Telecommunications Law, the Law on Provision of Electronic Services and the relevant provisions of civil law.
- 5. It is prohibited to use the website:
 - a) in a manner leading to the violation of applicable laws;
 - b) in any manner that is unlawful or unfair, or in a manner intended to achieve an unlawful or unfair purpose;
 - c) to knowingly transmit any data, send or upload any materials containing viruses, Trojan horses, spyware, adware or other harmful programs or similar computer codes programmed, or which may adversely affect or threaten the functioning of any computer software or hardware or adversely affect or threaten the User.

V. COOKIES

- 1. The Website uses cookies or similar technology (hereinafter collectively referred to as "cookies") to collect information about the User's access to the Website (e.g., via a computer or smartphone) and the User's preferences. They are used for the individual needs of the User.
- 2. Cookies are fragments of information that contain a unique reference code that the website sends to the User's device for the purpose of storing and sometimes tracking information about the device used. They usually do not allow to identify the User's person. Their main purpose is to better tailor the website to the User
- 3. Some of the cookies present on the website are only available for the duration of a given web session and expire when the browser is closed. Other cookies are used to remember the User when he or she returns to the website. They are then retained for a longer period of time.
- 4. All cookies used by this website comply with the applicable laws of the European Union.
- 5. most Users and some mobile browsers automatically accept cookies. If these settings are left unchanged, cookies will be stored on your device.
- 6. You may change your cookie acceptance preferences or change your browser so that you can receive an appropriate notification each time the cookie function is set. To change your cookie acceptance settings, adjust the settings in your browser.
- 7. Cookies will be used for necessary session management including, collecting statistical information about how the User uses the website, in order to be able to improve the website and determine which areas of the website are most popular for the User.

VI. EXTERNAL LINKS

- 1. Links on this website, to other websites, are provided for informational purposes only.
- 2. The owner of the website is not responsible for the content on other sites, or for any damage resulting from their use.

VII. RESPECT FOR INTELLECTUAL PROPERTY

- 1. The website and its contents may be protected by copyright, trademark and other laws related to the protection of intellectual property.
- 2. The marks, logos and other personalized emblems of the Owner appearing on the Website (hereinafter : "Marks") are subject to copyright.
- 3. Except with separate, individual, written authorization, the User may not use the Marks, belonging to the Owner: separately or in combination with other verbal or graphic elements, especially in press releases, advertisements, promotional materials, marketing materials, in the media, in written or oral materials, in electronic form, in visual form, or in any other form.

VIII. USER DATA PROTECTION (PRIVACY POLICY)

- 1. The Owner fully respects the privacy of Users.
- 2. The administrator of personal data is: CONCEPT PM SP. Z O.O., with its registered office at Dereniowa 5c Street in Warsaw, and mailing address at Szobera 5/6b Street in Warsaw, registered in the register of entrepreneurs, kept by the District Court in: CAPITAL CITY WARSAW, 13TH COMMERCIAL OF THE NATIONAL COURT REGISTER, entry: 2019-10-09, Commercial Division, under NCR number: 0000807912, TAX number: 9512491922, e-mail address: biuro@konceptzieleni.com.pl.
- 3. Rights in relation to the processing of personal data:
 - a) the right to access your data and to receive a copy of them,
 - b) the right to delete your data
 - c) the right to restrict data processing
 - d) the right to object to the processing of your data
 - e) the right to data portability
 - f) the right to lodge a complaint with a supervisory authority
- 4. The owner shall ensure the confidentiality of any personal data provided. It shall ensure that appropriate security and personal data protection measures are taken as required by data protection regulations. Personal data shall be collected with due diligence and adequately protected against access to it by unauthorized persons.
- 5. Recipients of data:
 - a) hosting provider your personal data is stored on the server,
 - b) e-mail service provider within the framework of e-mail processing occurs your personal data,
 - c) cloud software providers, such as mailing system, invoicing system, accounting system, CRM system as part of the software, your personal data is processed,
 - d) virtual cloud service provider the cloud may store files containing your personal data personal data,
 - e) courier companies these companies process your personal data in order to deliver a package to you,
 - f) accounting office the office processes your personal data contained in invoices and other documents accounting,
 - g) website maintenance service provider this entity may access your data in connection with technical work on these areas, in which data are processed,
 - h) marketing service provider this entity may access your personal data to the extent that it is necessary to carry out the entrusted marketing activities,
 - i) other subcontractors we work with various subcontractors who may access
 - to your personal data if they provide services to the extent related to such access.
- 6. Transfer of personal data to third parties/third countries. o storage of personal data on servers located in third countries occurs within the framework of the following tools:
- a) Google's G-Suite services, whose provider is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland to the extent of all data that is processed as part of the services. Google, including those data contained in files subject to synchronization with Google Drive.
- 7. The purpose of processing personal data is to interact with the User to establish contact for the purpose of sending an offer, and the basis for processing is Article 6(1)(f) of the GDPR consent statement
- 8. The content of correspondence may be subject to archiving, the Owner is not able to clearly determine when it will be deleted. The User has the right to request the history of correspondence that was conducted with the Owner (if it was subject to archiving), as well as to request its deletion, unless its archiving is justified due to our overriding interests, such as defense against potential claims by the User.
- 9. The Website is supported by the Google Ads advertising program operated by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA for the purpose of running advertising campaigns. Details of the processing of personal data by Google Ads, can be found at: https://policies.google.com privacy
- 10. The website uses Google Analytics tools, whose distributor is Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Details of the processing of personal data by Google Analytics, can be found at: https://support.google.com/analytics/answer/6004245

IV. LEGAL BASIS

In matters not regulated in these General Terms and Conditions, the following laws shall apply accordingly a) the Act of July 16, 2004, Telecommunications Law (consolidated text: Journal of Laws of 2022, item 1648, as amended);

- b) Act of July 18, 2002 on the provision of electronic services (consolidated text: Journal of Laws of 2020, item 344, as amended);
- c) Act of February 4, 1994 on copyright and related rights (consolidated text: Journal of Laws of 2022, item 2509, as amended).
- d) Act of April 23, 1964, Civil Code (consolidated text: Journal of Laws of 2023, item 1610, as amended);

And other relevant provisions of Polish law.

